

HOUSE RULES FOR RELATIONSHIPS OF DRIESSEN UNITED BLENDERS

Driessen United Blenders,
Autumn 2017

HOUSE RULES FOR RELATIONSHIPS OF DRIESSEN UNITED BLENDERS

Preface

Driessen United Blenders (hereinafter: DUB) strives to have a transparent cooperation with all her relationships. Agreements should be clear, so everyone knows where they stand and efficient cooperation is possible. It's furthermore important that the expectations of our relationships are clear when we use terminology (conventional to us).

With this in mind DUB set up a number of house rules that are obvious to DUB. These house rules apply to anyone who enters our business area and/or starts cooperating with us. The house rules are provided before, however no later than, the contracting.

The house rules can also be found on our website (<http://www.dub.nl>).

We request that you provide these house rules in case your employees or people or companies hired by you are used in the business area of DUB.

These house rules are subject to change; a current version can always be consulted on <http://www.dub.nl>.

Carefully read the house rules and feel free to ask any questions if things are unclear. If you disagree with something or if you have a completely different vision on things regarding a specific theme, we would like to hear from you.

We look forward to a pleasant and long collaboration.

Driessen United Blenders

Board of Directors & employees

TABLE OF CONTENTS

TABLE OF CONTENTS	3
1 WHICH RULES APPLY AT DUB?	4
2 HOW DOES DUB DEAL WITH OPENING HOURS & ACCESSIBILITY?	5
3 WHICH RULES DOES DUB APPLY DURING ORDERS AND HOW DOES DUB KEEP YOU UPDATED? ..	6
4 WHY DOES DUB FIND LOADING/UNLOADING SO IMPORTANT?	7
5 WHAT IS DIFFERENT ABOUT CUSTOMS GOODS?	9
6 THE IMPORTANCE OF PROPER REGISTRATION & INFORMATION PROVISION.....	10
7 GOODS ARE AND REMAIN YOUR PROPERTY, CONTROL & SAMPLING	12
8 DO YOU FIND ALLERGENS AS IMPORTANT AS DUB?.....	13
9 GOODS FROM OUTSIDE THE EU A RISK? GAS MEASUREMENTS PREVENT PROBLEMS!.....	15
10 SAFETY ON OUR SITE	16
11 AND WHAT IF SOMETHING GOES WRONG?	18
12 RATES, WHAT IS STANDARD INCLUDED?	19
13 (GENERAL) CONTACT INFORMATION.....	20
A ALLERGENS	21
B APPENDIX	22

APPENDICES

A ALLERGENS	21
B APPENDIX	22

1 WHICH RULES APPLY AT DUB?

Naturally, mandatory national and international laws and regulations apply at DUB. The present house rules are complementary to the following applicable rules at DUB:

- General Terms and Conditions of Driessen United Blenders B.V., to be consulted via the website <http://www.dub.nl/algemene-voorwaarden/> and;
- In case of **storage** the following will apply as well:
 - The Dutch Warehousing Conditions, deposited by the FENEX, Netherlands Association for Forwarding and Logistics, at the Registry of the District Court at Rotterdam on 15 November 1995, to be consulted on the website <http://www.fenex.nl/fenex-voorwaarden> .
- In case of **transportation and transportation as forwarder** the following will apply as well:
 - The Dutch Forwarding Conditions, deposited by the FENEX, Netherlands Association for Forwarding and Logistics, at the Registry of the District Courts at Amsterdam, Arnhem, Breda and Rotterdam on 1 July 2004, to be consulted on the website <http://www.fenex.nl/fenex-voorwaarden> .
 - The AVC General Transport Conditions 2002, deposited at the clerk to Amsterdam court (no. 81/2014) and to Rotterdam court (no. 2/2015), dated 2015, to be consulted on the website <https://www.sva.nl/nl/nl/publicaties/algemene-voorwaarden/avc-2002> .

In case of discrepancies between these different types of rules, the General Terms and Conditions of Driessen United Blenders B.V. shall prevail.

DUB is in the possession of the required registrations, permits and certifications in order to carry out her services. A current overview thereof can be found on our website.

2 HOW DOES DUB DEAL WITH OPENING HOURS & ACCESSIBILITY?

DUB is traditionally a logistic company and has great flexibility. If needed, we are there for you day and night. It however showed that our people perform best if they also sometimes take a break, rest and have holidays. You can read below how this is arranged at DUB.

2.1 The shipping of DUB (as part of loading and/or unloading) is opened from Monday through Friday and from 07.00 to 16.00 for both loading and unloading.

On these days, the office can be reached by phone from 07.00 to 17.30.

2.2 The office where drivers have to call in is located in the back of a large complex. Drivers report to the gate and can then register via the intercom. They need to follow the signage on the signs and on the road and need to park within the parking spaces on the inner courtyard. A map of the complex can be found in Appendix B. Drivers need to centrally report to door 4, marked with a large, yellow 4. Other visitors can report to door 3, marked with a large, yellow 3.

Dozens of shipments are shipped at DUB on a daily basis. We cannot help a driver without a loading or unloading reference and we, in order to prevent any errors regarding this, cannot take any initiative in this or make suggestions to the driver.

2.3 Loading or unloading of vehicles of a complete shipment takes place within a time frame of up to 2 hours (partial loadings pro rata). The time registered by us in the registration system takes precedence. This excludes pause time from 12.00 until 13.00.

Customs control or other government controls are excluded from the maximum times. DUB has no influence on this.

2.4 Given the opening hours, cars need to register in our registration system no later than 15.30. For customs shipments this is no later than 14.00.

2.5 With regard to safety it is not possible to stay on the complex of DUB overnight and it is not allowed to take children in the cabin.

2.6 DUB is 24/7 accessible in case of emergencies. The phone number +31-(0)493-327096 can be called if an acute problem occurred with a raw material and/or final product regarding food safety or if a calamity occurred with an ADR substance delivered by us.

2.7 DUB follows the official Dutch holidays for business closure. In addition, food mixing companies have business closures twice a year as part of preventive maintenance. In the summer period this is for the duration of two weeks, in the winter period this is between Christmas and New Year. The exact period will be made public in a timely manner. During these periods, regular opening hours apply to the warehouses for loading and unloading.

3 WHICH RULES DOES DUB APPLY DURING ORDERS AND HOW DOES DUB KEEP YOU UPDATED?

If DUB carries out an order for you, she wants to do it right the first time. In order to do this, it is important that DUB possesses the right information on time to ensure an efficient production and to avoid any misunderstandings afterwards regarding the service and the agreed conditions.

3.1 Only orders provided by email are accepted. DUB is no longer in the possession of a fax machine. An order does not become an order until this is (re)confirmed to you in writing by means of an order/assignment confirmation that lists the date/period of production and/or service and is provided with a unique reference.

3.2 Quotes by DUB are always provided to you in writing with the request to provide a written approval. If this does not take place and you plan a production anyway, this is considered an agreement to the offer. You will then receive a written confirmation with the information from the quote.

3.3 Within 24 hours after production you will receive a production record from us. You need to carefully check this and communicate possible comments to us within 48 hours. After this period the reporting applied by us is leading.

3.4 In addition to ambient products, DUB can accept AR goods from classes 3, 4.1, 8, 9 and 6.1 and GHS/CLP – classified goods.

3.5 Goods are stored unconditioned at temperatures between +5 and +28 degrees Celsius, unless otherwise agreed upon.

3.6 DUB will not be bound to (further) execution of the order, until all data and information requested by DUB is provided to DUB.

4 WHY DOES DUB FIND LOADING/UNLOADING SO IMPORTANT?

Loading and unloading is an important moment in our cooperation. When unloading, you transfer your products to us. In principle we assume that the goods are in good condition. However, your goods have already been in a logistic chain somewhere, wherefore that is possibly no longer the case. We will properly check this and do not want any misunderstandings with you about this afterwards. This is naturally also the case in case of loading. This is how this takes place at DUB.

4.1 For hygiene purposes, loading and unloading exclusively takes place via loading docks. Thus, only loading or unloading from the back is possible. Goods need to be directly accessible to our forklifts or pallet trucks, without having to move cargo of others. In principle, loading and unloading is done by the driver himself and an (electric) pallet truck is made available. DUB assesses whether the car is possibly loaded or unloaded by a forklift. The loading floor of the trailer needs to be suitable for this.

4.2. Loading space of the lorry must be undamaged, clean, dry and odourless. Drivers are responsible for securing the load. Securing the load should not be at the expense of an efficient flow during our loading. Pick-up places are available on site to possibly secure the load with lashing straps.

4.3 In order to enable a proper entry check, in principle no pallets are accepted that contain more than one lot number per pallet. If other agreements are made about this, these should at least be marked in a different colour setting than the bags. Furthermore, the pallet needs to contain an additional label stating ("more than one lot on this pallet" or words of equivalent meaning. To prevent any misunderstandings in the production, DUB will divide the goods after unloading. The costs of this will be charged.

4.4 We value proper communication, so also with the drivers who come to load or unload. Drivers therefore need to be able to speak understandable Dutch, German or English. The (language) knowledge of the driver needs to be sufficient to report in, fill in and sign documents and follow safety instructions.

4.5 Drivers need to follow all instructions from DUB without delay.

4.6 If arrangements about time are made for the loading and/or unloading of unpalletised bagged goods or bulk, the car needs to be present at least 15 minutes before loading or unloading. In case of a no-show or late appearance, costs for downtime will be charged. These could include the costs of a loading and unloading crew and the costs customs or inspection authorities charge us. Furthermore, a new loading/unloading time will have to be agreed on.

4.7 Packages have to meet the legal (minimum) requirements and in addition have to be clean, closed, dry and undamaged, otherwise they will not be accepted. Palletised goods need to be packed on pallets that are also clean, dry, odourless and free of splinters, and equipped with a four-way entry pallet. American pallets are only accepted at an additional charge. Unless agreed upon otherwise in writing, palletised goods are no higher than 1.80 metre and the palletised goods weigh

no more than 1,000 kg. In principle, pallets show no overhang and are firmly stacked and provided with wrapping or stretch film or be provided with bandage (drums/cans).

4.8 During unloading, DUB merely carries out a visual inspection on the outside/visible side of the pallets. Consignment notes are always signed subject to closer inspection.

4.9 DUB reserves the right to decline a lorry if she believes that the currently present partial cargo possibly conflicts with the shipment to be loaded or unloaded. This could be on grounds of hygienic guidelines or on grounds ADR, GMP or customs legislation.

4.10 The presented lorry should at least have empty room for the number of pallet spots that need to be loaded. Goods are never placed double (unless otherwise agreed upon in writing) and already present partial loads are not touched by us. In case of bagged goods you need to take possible overhang of the bags into consideration.

4.11 DUB does not get into a discussion with drivers. DUB does not cooperate with applying a deviating loading pattern that endangers the stability of the load upon request of a driver. This is to be assessed by DUB. If the driver does not cooperate, which is assessed by the loading master, the process of loading or unloading is aborted and they are asked to leave the site.

4.12 If a complete load needs to be loaded, possible present europallets are at the risk of the transporter. These are not taken into storage or distributed over the load.

4.13 Europallets are always exchanged. DUB reserves the right to refuse europallets as a result of being damaged and/or not clean, dry and odourless. If an exchange is not possible our client will be charged € 9.00 excluding VAT per pallet.

4.14 The client will at all times remain responsible for the certification of the transporter. DUB merely checks the present certificates for the purpose of ADR and/or GMP transportation.

4.15 In case of bulk shipment a cleaning certificate must be present with a maximum age of four days that includes at least the preceding load and the applied cleaning method.

4.16 If broken or damaged (and open because of it) bags are observed during unloading, we will notify you about this and keep these in a quarantine warehouse for the duration of 48 hours. Without notification to the contrary, we will dispose of these bags after this period on grounds of our quality standards at your expense and risk. If needed, DUB will declare the number of bags and reason for rejection, accompanied by photographic material.

5 WHAT IS DIFFERENT ABOUT CUSTOMS GOODS?

Fiscally, customs goods have a different status than regular (free) goods. Financial interests can or can arise that exceed the value of the goods. For this reason, DUB spends extra attention to this, resulting in some additional rules.

In case of export shipments, the customs office of exit needs to be indicated no later than 24 hours in advance. If export documentation needs to be drawn up by us, we need to at least be in the possession of your export invoice that states the HS codes of the goods. We cannot be held responsible for the correctness of the codes provided by you.

All goods placed under a customs regulation need to be treated with special care and in accordance with the concerning laws and regulations. Not only European laws and regulations apply, but also national laws and regulations.

This does not only apply to the so-called T1 goods, but also for instance for free goods that are placed under the export regulation.

DUB is an AEO certified company and will have to guarantee a safe transportation of goods for the entire logistic chain as "Authorised Economic Operator". This has advantages for an efficient handling of these types of goods.

The condition is however that we only do business with companies that demonstrated that they complied with being reliable and abide by the international trade regulations. Our specialists gladly inform you about this topic.

6 THE IMPORTANCE OF PROPER REGISTRATION & INFORMATION PROVISION

Proper preparation is needed in order to provide our clients with a high quality production. We deal with different goods from different clients; think for instance of our allergen policy but also about the (legal) requirements regarding our certification. This requires diligence. This is why it is necessary to timely be in the possession of the right information and obviously the goods to be able to make an efficient production (planning).

6.1. For a production, only goods can be received if the goods were registered no later than 24 hours prior. In order to unload without delays, the relevant MSDS and/or production specifications need to be known in advance at all times. In case of new raw materials a current Dutch MSDS (in accordance with the GHS guidelines) needs to be handed over to DUB already during the offer phase

6.2. If goods have to be shipped/handled, this needs to be registered no later than 48 hours in advance. Receipt shall take place on the agreed upon day, otherwise waiting times and/or additional costs could arise.

6.3 An analysis certificate (COA) has to be present for each batch upon delivery or provided in advance.

6.4 Raw materials for a food production need to be delivered no later than 4 days before the planned production date. The reason for this is that we have to pre-batch and check goods. This requires a careful process and takes some time. If deficiencies are observed, you will be immediately contacted about this. In consultation with our planner there might be a (limited) recovery time, so that the factual planned production is not in danger.

6.5 Provided packaging material needs to be pack properly and cleanly; so that these can be placed in racking without additional actions and/or be taken into production.

6.6 (ADR) classified goods need to be provided with approved and valid UN packaging and the correct labelling. Goods are rejected if these are not provided with the correct (transport) documents.

6.7 Unless otherwise agreed upon in writing, DUB assumes that the provided product is free for production and is also of homogeneous composition regarding structure, colour, scent and density. We furthermore assume a free flowing product unless otherwise agreed upon in writing. The client remains at all times responsible that the product meets all applicable laws and regulations.

6.8. If DUB makes a production for you of a product that is unknown to us, DUB receives a sample of the raw materials already in the offer phase. She can then create a test sample on a laboratory scale. Think for instance of minimum and maximum temperatures the product can be exposed to, viscosity table, pouring order of the components, running properties, reactivity, and so on.

6.9 For a large number of clients we produce under specific requirements (for instance Halal or Kosher). This could mean that we need specific information from you to be able to test whether your products can possibly influence us in this respect.

6.10 We create a WIM (Workplace Instruction Map) for each production. In order to create this we need to be in the possession of a MSDS that is no older than three years.

7 GOODS ARE AND REMAIN YOUR PROPERTY, CONTROL & SAMPLING

DUB carries out services ordered by you. We do this to the best of our ability and competence. We carry out random checks but can naturally not be responsible for everything.

7.1 When emptying the primary packaging it is inevitable that residues remain present in the packaging. This also applies during the process in for instance mixers, filling installations or repackaging installations. This loss is expressed as % of the net provided raw materials and agreed upon with you in writing. This % is an estimate. Depending on the results of the first production this % could be adjusted by us.

7.2 Goods that are unloaded for the purpose of production are randomly sampled per batch in consultation with you. This sampling does not need to be representative for the entire batch and we can naturally accept no liability whatsoever for possible contamination detected later in the production. We will however inform you immediately and cease production, awaiting further instructions, once we detect a suspicious material.

7.3 On grounds of our certification, samples are typically stored by us for the duration of two years, unless other agreements are made about this. After expiration of this period these samples will be destroyed at your expense.

7.4 We assume you do not wish to have the originally provided packaging returned to you. Our rates include the disposal of non-adr/ghs/clp packaging material provided that these are free of residues. Used supplied pallets are disposed of by us free of charge, provided that these are also free of product residues.

7.5 For safety reasons, no used pallets provided by you are reused and used for final products in our food production. For non-food this is only done after written agreement.

7.6 DUB carries out cycle counts of your supplies at fixed times. These are provided to you accompanied with the request to check these within 48 hours and communicate possible deviations to us. If we receive no response to our counts within this term, these are settled and no further rights may be derived from this by you.

8 DO YOU FIND ALLERGENS AS IMPORTANT AS DUB?

More and more people become intolerant to various nutrients. We have a duty of care in this respect and take this into consideration in our production. Below you can find our allergen policy and work methods for food productions.

All our allergens are detailed in the specifications. We thus need a copy of your raw materials specifications. As a client you are responsible for the purchase of raw materials and therefore need to analyse and assess the risk of cross-contamination in the raw materials. We furthermore expect you to provide us with the allergens for each recipe.

The physical state of the allergens in our company is powdered form or liquid and processed in products. Powders and liquids are processed in separate spaces.

New allergens

All new raw materials may not contain any “new” allergens apart from the ones which were initially conveyed to us. For new allergens it first has to be assessed whether or not they can be fitted in our production process and the current measures. This assessment is always recorded in a validation. We have a no-nuts policy on our production sites.

You are not informed in advance whenever new allergens are introduced at DUB. A current overview can be found on our website.

Receipt

Only products in closed packaging are accepted. If packages are open or torn, we will have to reject these, or place them in quarantine, after which you have 48 hours to pick up the goods before they are disposed of.

Storage

During the storage of goods the presence of allergens has to be taken into account. Products without allergens are placed at the top of the racking. If we are not properly informed about the presence of allergens this could lead to a risk in your product or that of a different client.

Open and/or packages contaminated with product are never accepted/stored.

Weighing of raw materials

In order to prevent cross-contamination, the weighing of the raw materials takes place in a separate space.

Production

During production the following measures were implemented to prevent cross-contamination as much as possible:

- During start-up, the line is always receives a wet cleaning;
- The production line for liquids is fitted with a CIP cleaning;
- The production takes place with as large as possible batches;
- The production order depends on the allergens (fewest allergens first);
- After production with allergens a cleaning takes place;
- Contaminated clothes are replaced;
- Primary packages are only used once (including possible intermediate big bags).

Cleaning

The cleaning activities are arranged in such a way that the chance of possible cross-contamination by allergens is minimised. Each production unit can be individually cleaned. The central production aisle receives a daily wet cleaning.

Personnel

Our production personnel does not eat in company clothing to prevent any cross-contamination with allergens, for instance from food carried along. Each employee has to follow this rule. Employees wear gloves when working with open products. The gloves are for single use.

Training

Allergen management is part of the annual training of the workforce.

Claims

Although our methods are aimed at eliminating the risks of cross-contamination as much as possible, this does not mean you relate claims to this. In case you desire to claim (being free from) allergens, the production process has to be completely validated (together with you). You cannot derive any rights to our policy without separate prior written agreement with us.

If it (afterwards) turns out that you informed us incorrectly about the presence or absence of certain allergens and this had consequences for other productions, the suffered damage, including the lost profits, will be charged to you.

9 GOODS FROM OUTSIDE THE EU A RISK? GAS MEASUREMENTS PREVENT PROBLEMS!

DUB naturally has to comply with the regulations regarding the measuring of gas in containers that originate from outside the EU. Life-threatening gases could be present in containers. There is currently a very strict legal duty to protect our employees (and state inspectors) against it. Checks are not cheap, but you would not want something to happen to someone on account of your load, right?

9.1 Fumigated containers form a risk to our employees. Dangerous atmospheres could arise because of post-reactions, evaporation of production gases and packaging materials or by active addition of fumigation products in which expulsion or use of oxygen could possibly occur. The characteristics of the load (outside of container: stickers and UN-code) and the transport documents need to correspond with the requirements that are set for this. If this is not the case, DUB reserves the right to refuse the shipment.

9.2 DUB assumes that new/unknown good flows are fumigated. The first 5 containers are therefore always considered suspicious. If you can prove with other documents that it concerns a continuous and stable non-fumigated stream, this declaration could be adopted in consultation and after our approval.

After this a stream can be classified as standard fumigated with known gas and standard non-fumigated. In the latter case a random control will be carried out afterwards. In case of standard fumigation, this stream will henceforth be degassed and measured via our external party. The costs of the gas measurement, degassing and check afterwards are at your expense.

9.3 Containers that are marked “red” in the Customs Registration System are always tested for present gas before the customs employee concerned enters and releases the container. DUB does not determine which containers are marked red, which is why the costs of sampling/testing will be at your expense.

10 SAFETY ON OUR SITE

DUB is located on a 20-acre industrial site. A lot of (lorry and forklift) movements take place on here. People furthermore handle dangerous substances. We therefore set up some rules for your safety and the safety of your driver(s).

DO:	DO NOT:
Wearing work shoes by drivers	Smoke, except for in the designated area (because of fire and explosion risks)
Reporting by drivers to the desk of door 3 and only moving from and to the indicated loading dock	Be under the influence of drugs, alcohol or reaction speed diminishing medications.
Showing identification	Wear shorts, open shoes and/or walk around bare-chested
Exclusively remain at the location if the activities require this	Het maken van foto's of filmopnames
Keeping clear of the emergency exits, fire hydrants and escape routes	Cause nuisance
Immediately notify DUB about accidents or suspicious situations	
Follow instructions by employees or on signs	

ON-SITE TRAFFIC RULES

- All vehicles are registered by means of cameras (license plate registration). This registration is retained.
- Maximum speed on site and on the loading/unloading sites is 10 km/hour, given the pedestrians and smaller transport equipment (forklifts).
- All other regular traffic rules apply on the site (priority to the right and indicator light should always be used).
- Driving in reverse should be prevented as much as possible. Always park in the direction you will drive off to.
- Park and load/unload only in the indicated spaces/spots. Never park in a crossed area or an area marked "keep clear".
- Children or pets of drivers are not allowed to leave the cabin!
- In case of waiting times the drivers have to wait in the lorry or waiting room and never walk around on the site.

LOADING AND UNLOADING

- Park and load/unload only in the indicated spaces/spots. Never park in a crossed area or an area marked "keep clear". Prevent the unintended pulling off of vehicles.
- In case of waiting times the drivers have to wait in the lorry or waiting room and never walk around on the site.
- If a container is fumigated, or if a chance of this exists, the instructions of the gas analyst should be strictly followed.
- Loading and unloading (and storage and transshipment) takes place on the direction of the employees of DUB. Drivers and passengers choose a correct positions keep distance) and follow the instructions of employees.

- In case of calamities, all loading and unloading activities have to be ceased.

11 AND WHAT IF SOMETHING GOES WRONG?

It's of course possible that despite of all the checks a mistake is made by one of DUB's employees. DUB takes your complaint seriously, handles it immediately and will be accountable for this. DUB regards a complaint as an opportunity to further improve her processes.

11.1 Complaints can be filed both orally and in writing and are recorded by DUB in a register. Complaints are handled by us in writing and recorded in a report for improvement. DUB strives to handle complaints within 5 days after registration. Complaints are however not/no longer possible:

- if the goods were used irresponsibly or were neglected;
- if the goods are processed/mixed/packed/delivered prescribed by you;
- if third parties worked on/made changes to the goods;
- in case of regular wear and tear or deterioration.

11.2 DUB is a service provide for a limited part of the logistic chain. Her price setting did not take into account the fact that DUB can be held responsible for consequential damage. Possible liability of DUB does therefore not exceed the net invoiced amount of the performance that gave rise to the damage. You need to take out insurance for consequential damage and/or a recall yourself.

13.3 If goods are with us in stock, both raw materials and goods processed by us, these are standard not insured by us. We could however offer this if desired.

13.4 Other than damage caused by willful acts or gross negligence by DUB or her managerial staff, DUB is never liable for damage as a result of:

- recommendations or advice given by DUB to you;
- termination of the agreement carried out by DUB;
- untimely, incomplete or incorrect delivery of goods by DUB;
- defective goods delivered by DUB;
- incorrect/negligent storage and handling by you of the goods delivered by DUB;
- changes made to the goods by you;
- inexpert use/incorrect or negligent use of the seals installed by DUB;
- adverse effects to the raw materials, packaging materials or the product to be mixed or packaged as a result from the machines, instruments or other tools or production resources used by DUB;
- violations of intellectual and industrial property rights as a result from or because of information provided by the contractor;
- damage/loss, from whatever cause, of the goods put at disposal by the contractor;
- sampling or cross-contamination of goods;
- the usability/uselessness of the EAN-symbol (the barcode) or any other code that is applied to the (re)packaging upon request of the contractor, as well as for the consequences of the incorrect reading of such code with the suitable equipment;
- force majeure.

What can you expect from DUB if no specific SLA was agreed on with you or a separate agreement was made with you?

Periodic inventory overviews;

Recording of entry and removal from storage mutations;

Retention period of (copy) signed consignment notes: 7 years;

Retention period of counter samples (excluding destruction) for the duration of 2 years;

Monthly pest control on flying and crawling pests;

Payment term of 30 days (excluding the costs of HALAL and/or KOSHER and COKZ certification).

13 (GENERAL) CONTACT INFORMATION

phone number : + 31(0)493-750600

e-mail : info@dub.nl

website : www.dub.nl

visiting address : Voltstraat 5, 5753 RL, Deurne

24/7 emergency phone number : +31-(0)493-327096

A ALLERGENS

Our allergen policy (in accordance with Regulation 1169/2011, Appendix II) in our production sites is as follows:

	Allergen	Present
1	Gluten containing grains	Yes
2	Shellfish	No
3	Eggs	Yes
4	Fish	No
5	Peanut	No
6	Soy	Yes
7	Milk	Yes
8	Nuts	No
9	Celery	No
10	Mustard	No
11	Sesame	No
12	Sulphite (>10ppm)	Yes
13	Lupine	Yes
14	Molluscs	No

B APPENDIX